

PARINS

Partnership Approach to Racial Incidents in North Staffordshire



PARINS

Partnership Approach to Racial Incidents in North Staffordshire

ANNUAL REPORT 2005-2006

A KEY TO OUR SUCCESS

PARINS partners working together to:

- make reporting racist incidents easier for victims
- assist victims by offering appropriate advice and, when requested, casework support
- increase the reporting of racist incidents
- assist partner agencies to respond effectively
- increase the venues where reporting forms are available

OUR STAFF

PARINS employs a Project Officer, who works four days a week and a Training Officer for 20 hours a week. Both work at the North Staffordshire Racial Equality Council.

A Caseworker works full-time at Stoke-on-Trent's Citizen's Advice Bureau.

A PARINS Administrator works three days a week and divides the time between the NSREC and the Stoke CAB.

OUR PARTNERS

PARINS works across North Staffordshire. Our partners share in the delivery of our action plans and play a crucial role in establishing the way PARINS works and how its objectives are achieved.

CHAIR'S COMMENTS

PARINS could not operate without the active participation of all its partners. Core partners are the NSREC, Stoke CAB, Staffordshire Police and our three local authorities. Other partners are equally important. Together they set the strategy for PARINS and learn what works for victims and together they act on recommendations arising from the Community Involvement Project.

PARINS puts the victim of a racist incident centre stage. Our Caseworker acts as an advocate for a victim. Their relationship is exclusive *unless* a victim gives permission for the caseworker to speak to others on his or her behalf. This ensures that a victim 'holds the reins' and this is in itself, empowering.

Tribute must be paid to Jude Hawes, PARINS Vice Chair and the CAB's Equalities Team Manager, who ensures that PARINS is represented in various fora and its funding secured; to Vince Simpson, formerly PARINS Caseworker and now the NSREC's Principal Equalities Officer, who has imbedded PARINS within NSREC structures; to Clare Moran, our Project Officer, who has continued to process referrals with compassion and expertise as well as contributing her knowledge and experience to support a range of initiatives and meetings; to Jan Hunt who brings a depth of experience to training. Her forte is ensuring that every participant is offered an opportunity to complete a personal action plan related to course content and to their role and function within the commissioning organisation; to our Caseworker, Tas Hussain, who has the often painful task of supporting and assisting victims of racist incidents. As the year has progressed, Tas has begun to fill out his role and develop a network of relationships with agencies who need to be involved if a case is to be successfully resolved; to Theresa Kirkham, our Administrator whose increasing grasp on the minutiae of PARINS administration, coupled with a growing understanding of her work context, make her an invaluable member of the team.

This year our staff have run a particularly tight ship and the partnership is indebted to them. My thanks also to PARINS partners, without whom our work assisting victims could not be carried forward.

Angela Glendenning

THE PAST YEAR

Reporting Centres

There are 236 reporting centres where people can obtain a self-reporting form and ask for assistance with completing it. Victims make contact by posting the form, on-line reporting, telephoning the 24/7 Stoke-on-Call Service, or by phoning or visiting the Project Officer at the NSREC.

The Project Officer assesses and responds to all reports and callers and, depending on the wishes of him or her and the nature of the incident, advice is offered. This includes referral to the Caseworker if necessary.

Analysis of Reporting

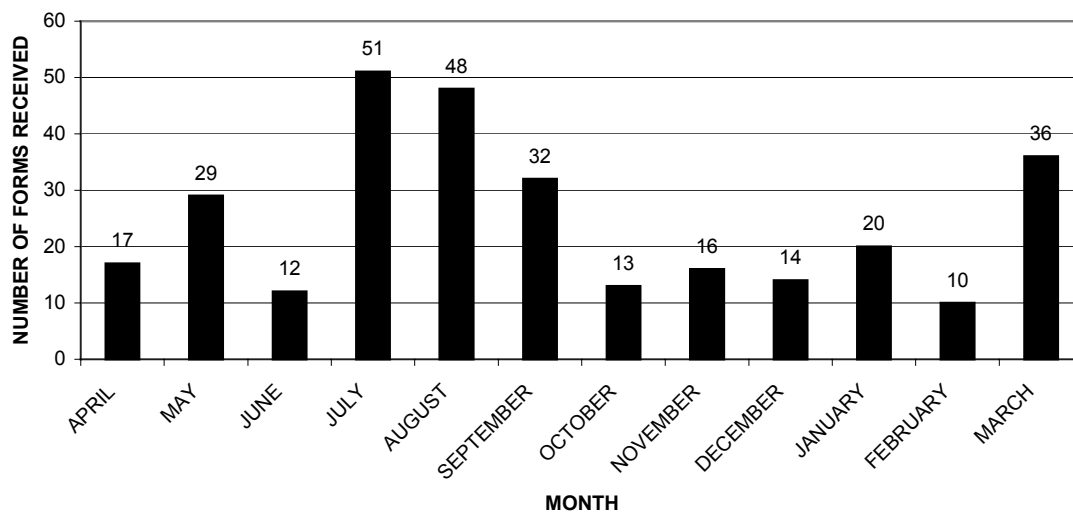
This year 412 incidents were reported involving 237 victims/witnesses (3 individuals reported 19 incidents or more).

People from 31 different ethnic groups and victims of all ages have made reports.

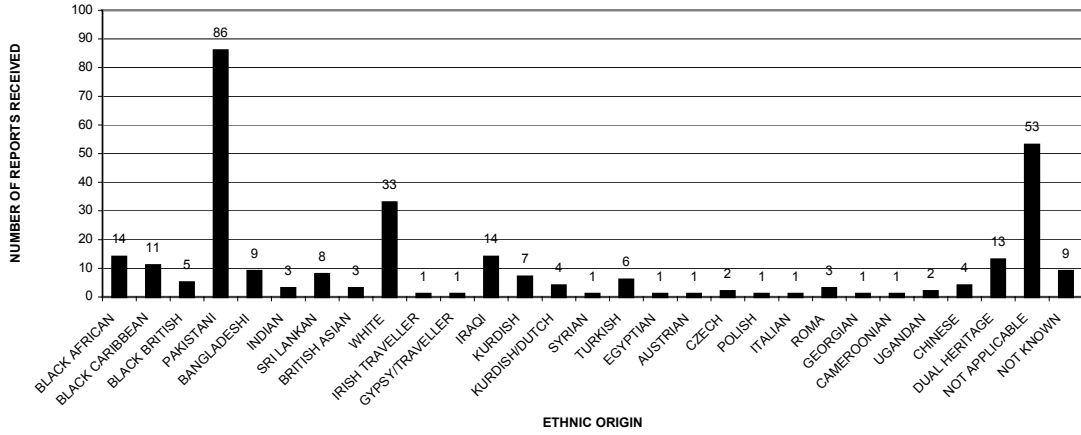
Of the types of incident reported verbal abuse was the most common followed by damage to property with the third highest being assault.

Stoke-on-Trent

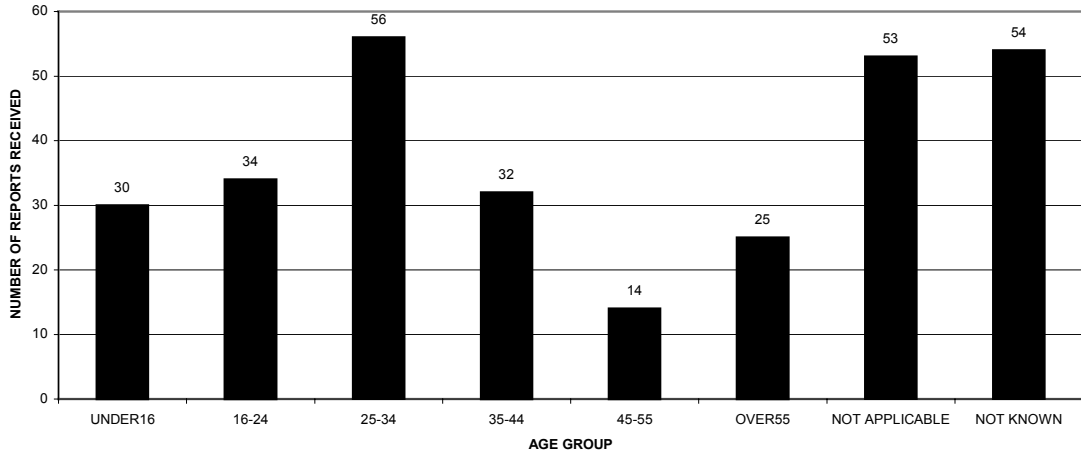
STOKE-ON-TRENT
NUMBER OF SELF-REPORTING FORMS RECEIVED
APRIL 2005 - MARCH 2006



**STOKE-ON-TRENT
ETHNIC ORIGIN OF PEOPLE MAKING REPORTS
APRIL 2005 - MARCH 2006**

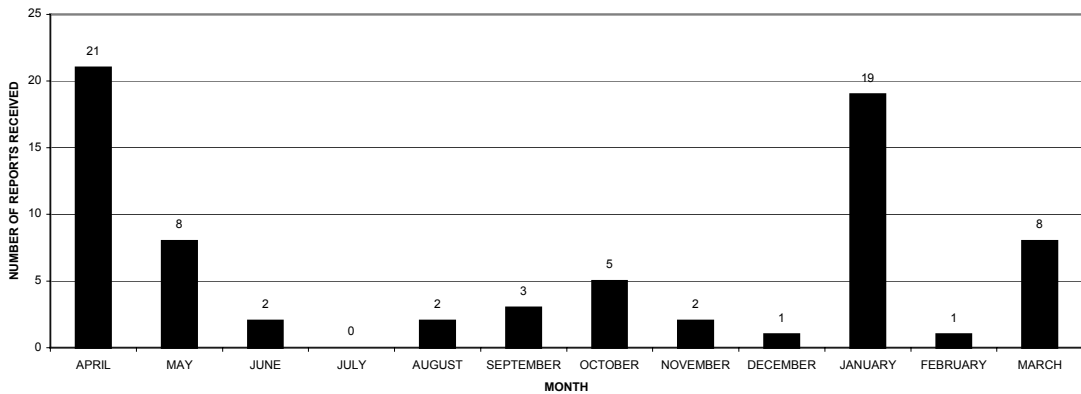


**STOKE-ON-TRENT
AGE GROUP OF PEOPLE MAKING REPORTS
APRIL 2005 - MARCH 2006**

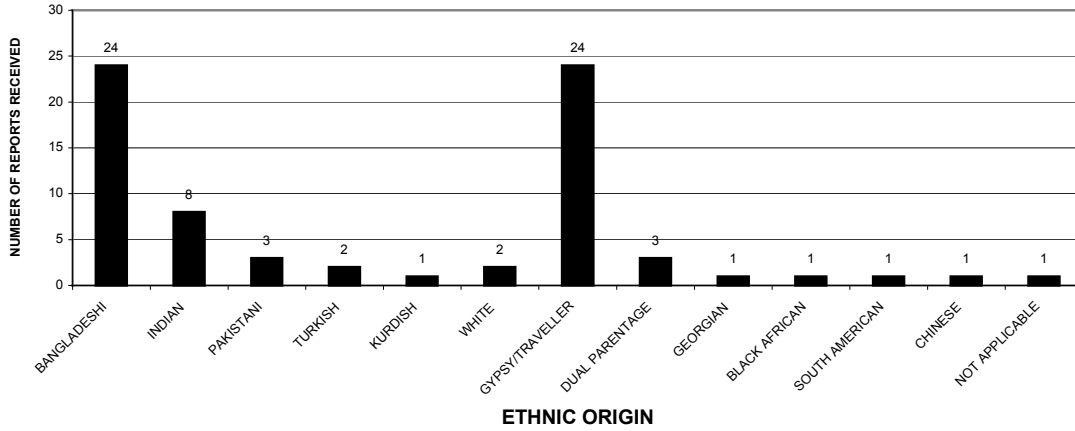


Newcastle-under-Lyme

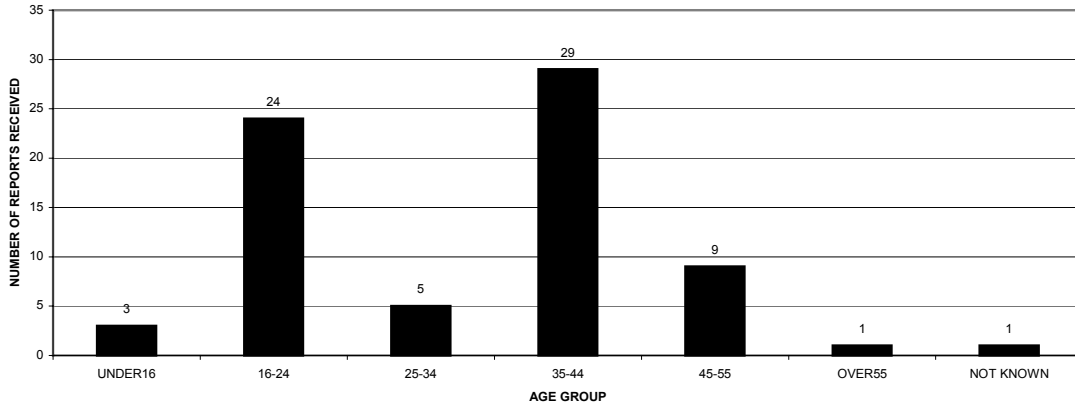
**NEWCASTLE-UNDER-LYME
NUMBER OF SELF REPORTING FORMS RECEIVED
APRIL 2005 - MARCH 2006**



**NEWCASTLE-UNDER-LYME
ETHNIC ORIGIN OF PEOPLE MAKING REPORTS
APRIL 2005 - MARCH 2006**

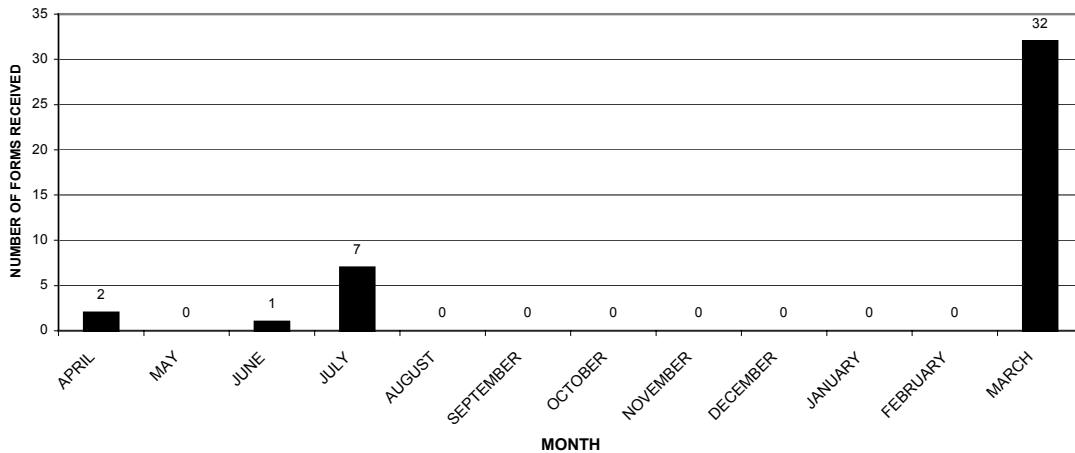


**NEWCASTLE-UNDER-LYME
AGE GROUP OF PEOPLE MAKING REPORTS
APRIL 2005 - MARCH 2006**

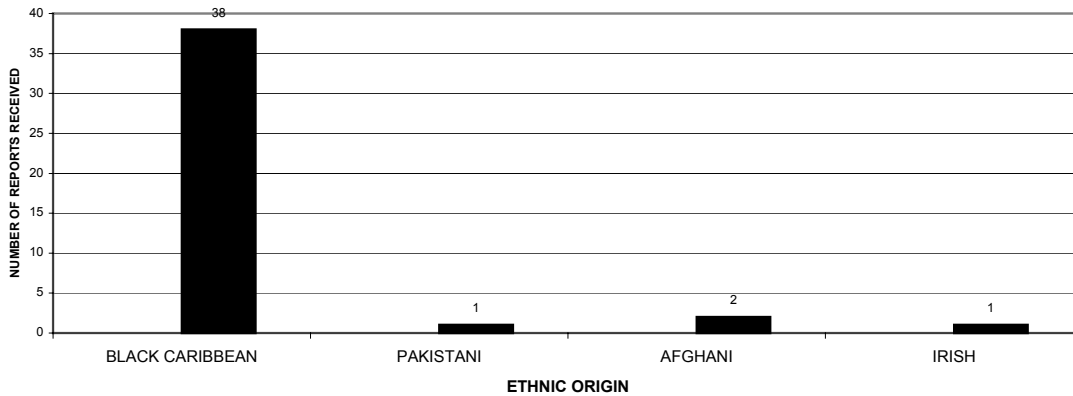


Staffordshire Moorlands

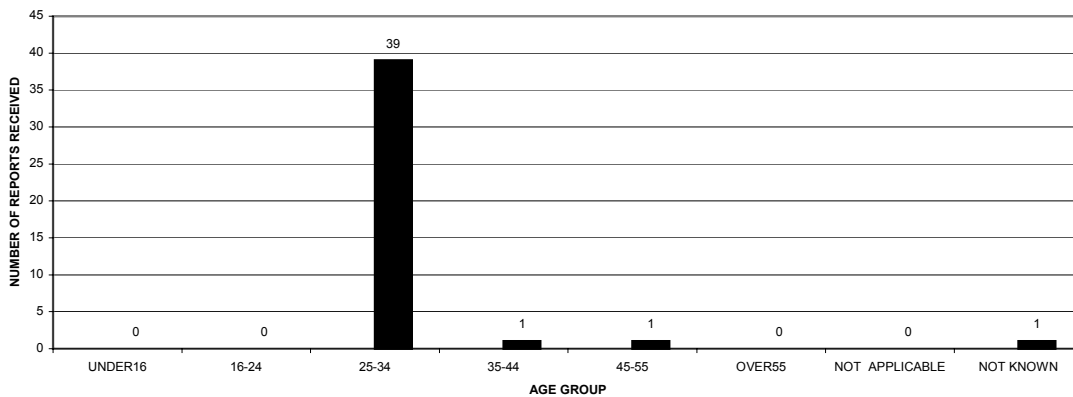
**STAFFORDSHIRE MOORLANDS
NUMBER OF SELF-REPORTING FORMS RECEIVED
APRIL 2005 - MARCH 2006**



**STAFFORDSHIRE MOORLANDS
ETHNIC ORIGIN OF PEOPLE MAKING REPORTS
APRIL 2005 - MARCH 2006**



**STAFFORDSHIRE MOORLANDS
AGE GROUP OF PEOPLE MAKING REPORTS
APRIL 2005 - MARCH 2006**



ADVERTISING AND PUBLICITY

The main initiative this year has been a campaign that asks the people of North Staffordshire to sign a declaration to stamp out racism in North Staffordshire. So far approximately 6000 signatures have been obtained; just over 500 of these were from Mary Hill High School in Kidsgrove. The campaign has had massive support from the Sentinel and is endorsed by local celebrities such as Garth Crooks, Anthea Turner, Nick Hancock George Berry, Robbie Earle and Phil Taylor. Wristbands have been produced and have been very popular since they were launched at the end of April at Longton High School. (A declaration has been inserted into this report for you to sign and return; please feel free to do copies and pass them round to others)

CASEWORK

Ninety-Seven new cases were opened during the year and 94 achieved closure. Twenty-nine reports were made to the police, from victims who had previously failed to make reports, but who did so once supported by the caseworker, an illustration of a strong partnership between PARINS and Staffordshire Police.

CASEWORK IMPACT REPORT

The impact of casework on victims between April 2005 and March 2006 was assessed. The report demonstrated that victims initially feel extremely unsafe, stressed, anxious, isolated and angry. A significant minority are prepared to take the law into their own hands. After casework intervention by PARINS, almost 100% feel safe and supported and less stressed and anxious.

The research undertaken demonstrates the effectiveness of PARINS casework support and that it brings about significant improvements in a victim's emotional well-being and feelings of being safe. For example, harassment stops (35 cases), living in safety (36 cases), compensation claimed and reports are made to other agencies so that they can become part of the solution.

A more detailed report is available on request.

COMMUNITY INVOLVEMENT PROJECT

In October PARINS published a report on the community involvement work undertaken last year. This involved seeking out hard-to-reach groups like Gypsies and Travellers, refugees and people seeking asylum, young people, Asian women and Asian elders and as well as business people from BME communities. Participants told us about their experiences of racial harassment and the problems they had reporting racist incidents. From their comments and our discussions, PARINS was able to draw up a wide-ranging list of recommendations on how to tackle race harassment more effectively.

These recommendations were circulated to PARINS partners and some were adopted into the action plans of partner organisations in particular by the police, fire service and Crown Prosecution Service.

PARINS has focussed its 2006/2007 action plans around some of the major issues experienced by participants in the project, especially the need to translate PARINS publicity into community languages and to work with bus companies on customer safety on public transport.

Training

Twenty-six training sessions were delivered to a total of 318 individuals from a variety of statutory agencies including Stoke City Council, Newcastle Borough Council, Stoke-on-Trent College, Combined Healthcare's Public Patient Participation Unit and North Staffs Carer's Association.

As part of the continuing development of the training product over the last nine months there have been changes to course content, delivery and evaluation. A key component of the course is that attendees now complete an action plan using SMART principles (Specific, measurable, achievable, relevant) this offers the opportunity to facilitate learning gained from the training and highlight future areas for development, ensuring there is a link into organisations, continual professional development processes for the individual. Alongside this a revamp of the evaluation forms has taken place and now incorporates a section on 'value of training' for the attendee and data monitoring in terms of age, gender, disability and ethnic origin.

OUR PARTNERS

Without an outcome, there is little incentive for a victim to report a racist incident. For some victims, when they report an incident, it may be enough that their 'story' has been heard and taken seriously. For others, active advocacy is a pre-requisite for successful resolution. Below are just some examples of actions taken to ensure that victims receive an effective response when they report a racist incident.

- A recent HM Inspection identified the Crown Prosecution Service in Staffordshire as one of only five out of 42 areas to receive an 'excellent' rating for the way in which sensitive cases and hate crimes were handled. In 2005, unsuccessful outcomes for racial and religious hate crimes were reduced from 39.7% to 18.4%. Whenever possible, recommendations arising from the Community Involvement Project have been incorporated into the CPS business plan to increase public confidence in the criminal justice system.
- Staffordshire Fire and Rescue Service promoted PARINS in an internal magazine distributed to all members of staff. The Service was pleased to receive its first racist incident report in 10 years.
- Stoke-on-Trent's Children's Services Equality Officer has worked with the PARINS Caseworker investigating problems of harassment, bullying, racism and institutional racism faced by young people from a BME background.

- TALEEM with PARINS and the Children's Authority, have collaborated to ensure that the self-reporting forms are user friendly and appropriate for children and young people. These have been piloted together with a complete training package at Birches Head High School. The success of this project will be monitored over the next academic year.
- PARINS was represented at the Citizen's Day celebration in which over 40 schools took part.
- Bentilee Community Housing delivered a leaflet, *Preventing Racial Harassment*, to all its customers. This stated that 'we will not tolerate any form of racial harassment and will tackle this issue along with our partner agencies'.
- Stoke-on-Trent Police's Divisional Hate Crime Officers work closely with the PARINS' Caseworker on behalf of single and repeat victims of racial harassment. Multi-agency panel meetings have promoted confidence within communities to report incidents and meetings with local Neighbourhood Policing Unit commanders have focussed on the needs of victims and explored interventions to reduce incidents.
- Newcastle Borough Council's Community Safety Partnership organised a second event on racism and the importance of reporting racist incidents for staff from 18 primary and secondary schools.
- Victim Support North Staffs has strengthened its links with PARINS and expects to consolidate this during the coming year.
- Stoke City Council Community and Adult Services Directorate has introduced a new Tenancy Agreement which states that racism is a breach of tenancy and a leaflet advising tenants how to report an incident of racial harassment has been delivered to 21,500 tenants.
- Jude – One World project
Between April and June, The One World Project visited St Thomas More Roman Catholic High School, The Catholic Area Pastoral Committee, St Mark's C of E Primary School and Etruscan, Oakhill and Bishop Stamer Primary Schools.

FINANCE REPORT

During 2005-2006 PARINS was funded by Stoke-on-Trent Neighbourhood Renewal, Newcastle-under-Lyme Borough Council, Stoke-on-Trent Youth Offending Service, Staffordshire Moorlands

Community Safety Partnership, Stoke-on-Trent Basic Command Unit Fund, Staffordshire County Council, Beth Johnson Housing Association, Staffordshire Housing Association, Moorlands Housing, ASPIRE Housing, Touchstone Housing and Bentilee Community Housing.

PARINS achieved a training income of just under £7,500, a decrease on last year partly due to a period with no Training Officer but also because 2004-2005 was an exceptionally busy year.

PARINS income was £120,254. Although funding has been more stable than in previous years, almost every funding source offers financial security for one year only. This diverts time and energy to a multiplicity of monitoring schedules and a cycle of fund-raising which is remorseless.

A Statement of Accounts is available on request

CONTACT DETAILS

<p>Project Officer CLARE MORAN</p>	<p>PARINS, C/o North Staffs Racial Equality Council, Equality House, 75-77 Raymond Street, Hanley, Stoke-on-Trent, ST1 4DP</p> <p>Phone: 01782 407947 Fax: 01782 407931 Email: clare@nsrec.co.uk</p>
<p>Training Officer JAN HUNT</p>	<p>PARINS, C/o North Staffs Racial Equality Council, Equality House, 75-77 Raymond Street, Hanley, Stoke-on-Trent, ST1 4DP</p> <p>Phone: 01782 407953 Fax: 01782 407931 Email: jan@nsrec.co.uk</p>
<p>Case Worker TASNIM HUSSAIN</p>	<p>Stoke-on-Trent Citizens Advice Bureau, Advice House, Cheapside, Hanley, ST1 1HL</p> <p>Phone: 01782 408751 Fax: 01782 408601 Email: tas.hussain@stoke-cab.org.uk</p>
<p>Vice Chair JUDE HAWES</p>	<p>Stoke-on-Trent Citizens Advice Bureau, Advice House, Cheapside, Hanley, ST1 1HL</p> <p>Phone: 01782 408675 Fax: 01782 408601 Email: jude.hawes@stoke-cab.org.uk</p>
<p>Chair ANGELA GLENDENNING</p>	<p>32, Dartmouth Avenue, Newcastle, Staffs, ST5 3AY</p> <p>Phone: 01782 616368 Email: angela.glendenning@user2internet.net</p>
<p>Administrator THERESA KIRKHAM</p>	<p>Stoke-on-Trent Citizens Advice Bureau, Advice House, Cheapside, Hanley, ST1 1HL or PARINS, C/o North Staffs Racial Equality Council, Equality House, 75-77 Raymond Street, Hanley, Stoke-on-Trent, ST1 4DP</p> <p>Phone: 01782 408662 (CAB) or 01782 407958 (NSREC) Fax: 01782 408601 Email: theresa.kirkham@stoke-cab.org.uk or theresa@nsrec.co.uk</p>

'UNITED STRENGTH IS STRONGER'
KEEPING NORTH STAFFORDSHIRE FREE FROM RACIAL HATRED

DECLARATION

Stoke-on-Trent, Newcastle-Under-Lyme and Staffordshire Moorlands are places where the diversity of peoples from different backgrounds is appreciated and valued and where there are positive relationships between people from different backgrounds in the workplace, schools and the community. All have a right to live in a just society where racial, religious or cultural differences exist in an atmosphere of mutual respect and where every individual is treated equally and fairly regardless of race, colour of skin or religion, and live together in peace and fellowship based upon a common understanding of security and justice.

There can be no place for those who seek to incite or encourage, blatantly or covertly, racial hatred, prejudice, stereotyping and discrimination between others.

As members of the human family we should show each other respect in our dealings with people of other races, faiths and beliefs. This means:

- Respecting differences of race and culture and remembering that these differences between peoples do not indicate their worth;
- Respecting other people's freedom within the law to express their beliefs and convictions;
- Respecting the rights of others to disagree with us;
- Working to prevent disagreement from leading to conflict;
- Learning to understand what others believe and value;
- Recognising that all of us at times fall short of the ideals of our own traditions, and never comparing our own ideals with other people's practices.

Living and working together is not always easy. Racial, religious and cultural differences harness deep emotions which can sometimes take destructive forms. When this happens we must draw upon our strengths to bring about reconciliation and understanding. We have a great deal to learn from each other which can enrich us without undermining our own identities. Together, listening and responding with openness and respect, we can move forward in ways that acknowledge genuine differences but build on shared hopes and values.

Signed:

Name:

Address (optional):

.....
.....

Date:



Please return your signed declaration to: PARINS, FREEPOST, MID19857, Stoke-on-Trent, ST1 6BR (No Stamp Needed)